

Radio Station KOKS  
Poplar Bluff, MO

MM DOCKET NO. 92-122  
MASS MEDIA BUREAU EXHIBIT 2

mmb  
Ex.2

TESTIMONY OF DORIS L. SMITH

FEDERAL COMMUNICATIONS COMMISSION

Doc. at No. 92-122 Exhibit No. MMF-2

Presented by Matt Miller/Pennac

Identified 11/12/92

Disposition: Received 11/12/92

Rejected

Reporter Barbara Lord

Date 11/22/92

TESTIMONY OF DORIS L. SMITH

1. I, Doris L. Smith, reside at 934 Mary Street, Munford, Tennessee. For 11 years ending September 1, 1992, I resided at Route 6, Box 1220 (earlier numbered Box 260), Poplar Bluff, Missouri. My Poplar Bluff residence was approximately 300 feet from the transmitter of KOKS(FM), well within the blanketing contour of that station.

2. In Poplar Bluff, my husband and I owned four television sets, a Magnavox stereo with a radio, and two other radios. Our main television set (a Magnavox) was connected to a roof-top antenna by flat wire. Before KOKS(FM) began broadcasting, I could and did watch television channels 8 and 12 without interference. I could receive channel 6, but the picture usually had a little snow, and, during bad weather, would not come in at all. Initially, I could not receive channel 15 on the Magnavox. However, I could receive channel 15 on our Sony portable television set. I also listened to KJEZ, 95.5 on the radio.

3. When KOKS(FM) began broadcasting, I could no longer watch television channels 6 or 8 at all, and KOKS(FM) audio could be heard. On channels 12 and 15, there was interference in the form of snow and zig zag lines. Both were viewable; however, the problems were more severe on channel 15. When KOKS(FM) stopped broadcasting at 6 p.m., my reception returned to how it was before KOKS(FM) went on the air.

4. I complained repeatedly to the station and to the FCC about my problems as reflected in my letters of October 25, 1988, November 14, 1988, and December 3, 1988, which appear as Attachments 1, 2, and 3. Also, as noted in my December 3, 1988, letter, a KOKS representative (Don Stewart) came to my home in late November or early December, 1988, and installed some kind of device on two of my television sets. My reception did not improve.

5. Together with Jean Hillis, I prepared and circulated to residences in the Poplar Bluff area a document entitled "We Need Your Help." A copy of the original version of that document appears as Attachment 4. When the "We Need Your Help" documents were returned to Mrs. Hillis and me, we sent them to the FCC in Kansas City. Subsequently, Jean Hillis and I modified this document, recirculated it, and submitted signed ~~originals~~ <sup>*copies (we kept)*</sup> of the new version to the FCC in Kansas City. A copy of the modified version of the document appears as Attachment 5. I affirm the accuracy of the statements made in Attachment 5 and accompanying letter. *We also sent copies to Rep. Bill Emerson and at least 800 copies to Ch. 6, PADUCAH, KY.*

6. In early 1989, Nina Stewart informed me that KOKS was ordering filters which would block out the KOKS frequency. I told her I would wait for such a filter rather than have KOKS install a filter from Radio Shack. While my husband and I waited for the special filter, we installed a new antenna, which cost

*The originals  
still have them on file*

\$85. Our reception did not improve.

7. In December 1989, I signed a petition to deny, a copy of which appears as Attachment 6. I reaffirm the allegations made therein. In January 1990, I prepared a reply pleading to KOKS' opposition, a copy of which appears as Attachment 7. I reaffirm the allegations made therein.

8. After 1988, KOKS made no attempt to improve my reception until February 1991. At that time, Mr. and Mrs. Stewart and Charles Lampe came to my house. A coaxial wire and a filter were installed on one of my TV sets. Only Channel 12's picture improved. When I inquired about having filters put on my other TV sets and on my radios, I was told by the Stewarts and Mr. Lampe that they only had to fix one TV set per residence in accordance with FCC policy. See Attachment 8, p. 1. I reaffirm the accuracy of the statements I made in Attachment 8.

9. Three different FCC teams have visited my home, the last visits occurring in February, 1992.

10. I declare under penalty of perjury that the foregoing  
is true and correct. Executed on *Oct. 12*, 1992.

*Doris L. Smith*

Doris L. Smith



**ATTACHMENT 1**

Oct. 25, 1988

Dear Sirs:

The radio station KOKS has been in operation now for 3 weeks. They have totally knocked out TV stations Channel 6 + Channel 8 during the hours of 6 AM - 6 PM. and frequently bleed in on my one remaining Channel, #12. My teenage son can not enjoy his radio or even play his tapes during those hours, Sat. + Sun. included! We do not have cable TV, a satellite system, or a booster on our TV.

I have called the station numerous times to complain and have been told they are working on the problem. b. + 2

they shut down until they  
have their problem solved ???

Enough is enough!

Wasn't it enough that they  
ruined the looks of our country  
atmosphere & devalued our property  
by putting up that ugly tower?

Please get something done.

Mrs. Paul F. Smith  
Rt. 6 - Box 260  
Poplar Bluff, Mo.  
63901

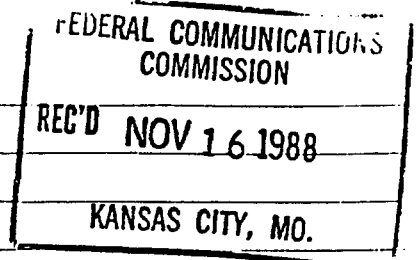
314-686-3300

**ATTACHMENT 2**

Nov. 14, 1988

(B)

Doris Smith  
Rt. 6 - Box 260  
Poplar Bluff, Mo.  
63901



314-686-3300

This is the 2nd letter I've written to you + I'd like a response, please. KOKS has been on the air for 6 weeks tomorrow. They are still completely blocking out Channels 6 + 8. My children can't even play tapes in their radio.

Also, KOKS has been ending their broadcast at 6 P.M., but left their transmitter turned on the last 2 nights in order to block our TV viewing.

They've had 6 weeks + haven't solved anything. Can't you shut them down?

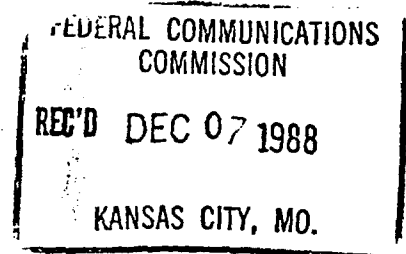
Thankyou -

Doris Smith

**ATTACHMENT 3**

REC. - 1100

From: Mrs. Paul Smith  
Rt. 6 - Box 260  
Poplar Bluff, Mo.  
63901  
314-686-3300



To: FCC % Karen

This is the third letter I've written I have yet to get a response from you! Nothing has changed. The radio station KOKS, has been on the air 9 weeks tomorrow. On channels 6 + 8, I have no picture, only singing, loud singing. On channel 12, I have a picture with background singing. Channel 15 (which is less than 1 mile from my house) has so much interference we can not watch it. The so called filter (which was 2 pieces of flat lead in antenna wire) that the station put on my TV's did nothing! Tell me what we're supposed to do, please. <sup>12</sup> Thankyou -

**ATTACHMENT 4**



WE NEED YOUR HELP

occupant,

Are you having electrical difficulties due to the radio signals from KOKS FM radio station?

Most people in this area cannot receive channels 6, 15, or 8 during the day due to the radio programming of KOKS. Channel 12 is weak and some music is picked up on it during the daytime hours.

The radio station shuts down at 6:00 p.m. and starts again during the morning hours. This is only temporary, they are going to 24 hour broadcasting 100,000. watts very soon. *Now 24 hr.*

We have been told by the KOKS radio station "We will be staying on the air, everything will stay like it is and you might as well get use to it. You will never be able to pick up channel 6 again and were not responsible for interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People do not know why their having these electrical difficulties the past month or so, we hope this letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

Many items and neccessary equipment is being effected in our households and bussinesses. TV's, radios, telephones, computers, and stereo systems. Tape players play the radio signals with the tape. Any electrical or battery operated playing instruments with speakers receive the radio station signals, burgular alarm system, and baby monitors also receive the radio station signals.

If your receiving the radio station signals on your TV, it will be blocked out, snowy with static, or a blank picture. On your stereo systems and radios you will frequently receive only KOKS radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children do not enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting their radio signals not to interfere with our neccessary household and business items.

We have tried for over a month to get these problems solved. The radio station seems to think everything is okey, but we need to let the station know these problems exist.

These letters will be sent to neccessary offices so we can get help for the people receiving this radio interference. The only way we can stop this is by joining together and letting them know what is happening to the public at large. It is not right for anyone to monopolize or dictate the airways.

Please support your rights by mailing this letter to: Dorris Smith  
Rt. 6 Box 260  
Poplar Bluff, Mo. 63901  
further information call 686-3300

Please circle any items below that are effected. If an item is not listed please write in the items.

<u>TV's</u>	<u>Tape players</u>
<u>radios</u>	Musical instruments with speakers
<u>Telephones</u>	Burgular alarm systems
computers	Intercom systems
stereo systems	Baby monitors

Sincerely,  
From the people who  
know what the problem is  
but need help to solve it

feel free to send any additional comments  
along with this letter.

YOUR SIGNATURE Mrs. Mrs. Paul Smith  
DATE Dec 3 1988  
ADDRESS Rt. 6 - Box 260  
Poplar Bluff

*We want Channel 6 Back !!!*

**ATTACHMENT 5**

**WE NEED YOUR HELP**

Occupant,

Are you having electrical difficulties due to the radio signals from KOKS FM radio station?

Most people are having problems receiving channels 6, 8, 12 or 15 due to radio interference from KOKS. The station started broadcasting around the first week of October 1988. Their hours started around 6:00 a.m. and stopped around 6:00 p.m. Starting about December 1st KOKS went to 24 hour broadcasting. This problem seems to cover a large area in and around the Poplar Bluff area.

We have been told by the KOKS radio station "We will be staying on the air, everything will stay like it is and you might as well get used to it. You will never be able to pick up channel 6 again and we're not responsible for interference on radios, TV's, tape players ETC."

People are being out money to see why their TV's and radios are not working right. People do not know why they're having these electrical difficulties over the past months, we hope this letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

Many items and necessary equipment are being affected in our households and businesses. TV's, radios, telephones, computers, and stereo systems. Tape players play the radio signals with the tape. Any electrical or battery operated playing instruments with speakers receive the radio station signals, burglar alarm systems, and baby monitors also receive the radio station signals.

If you're receiving the radio station signals on your TV, it will be blocked out, snowy with static, or a blank picture. On your stereo systems and radios you will frequently receive only KOKS radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children not enjoy regular programming or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting their radio signals not to interfere with our necessary household and business items.

We have tried for many months to get these problems solved. The radio station seems to think everything is okay, but we need to let the station know these problems exist.

These letters will be sent to necessary offices so we can get help for the people receiving this radio interference. The only way we can stop this is by joining together and letting them know what is happening to the public at large. It is not right for anyone to monopolize or dictate the airways.

Please support your rights by mailing this letter to: Dorris Smith *mail Today*  
Rt. 6 Box 260  
Poplar Bluff, Mo. 63901  
further information call 686-3300

Do you have a booster? YES or NO

Please circle any items below that are affected. If an item is not listed please write in the items.

TV's 6, 8, 12, 15 Tape players  
Radios Musical instruments with speakers  
Telephones Burglar alarm systems  
Computers Intercom systems  
Stereo systems Baby monitors  
VCR's Satellites

Sincerely,  
From the people who  
know what the problem is  
but need help to solve it

YOUR SIGNATURE Mr. + Mrs. Paul Smith  
DATE 2/21/89  
ADDRESS Rt. 6 - Box 260  
P.B.  
phone 686-3300

PS:  
Please feel free to send any additional comments  
ong with this letter.

10.  
*see letter on back* →

Feb. 21, 1989

Mr. Stewart visited my house once, way before Christmas. He put wires on the back of 2 TV's, and the wires did nothing. My reception did not improve at all. Mr. Stewart saw this. - Mrs. Stewart called me again about 4-5 weeks ago. She told me they did not have any filters in and when they did get some filters in, they would be over to my house to put some on our TV's and radios, etc. That is the last contact I've had with the radio station. They have not been to my house, or called, or done anything to solve our problems. How can our petition be "Closed" out? Our situation has not changed one bit.

Doris L. Smith

**ATTACHMENT 6**

RECEIVED

DEC 28 1989

## Petition to Deny

This is a Petition to Deny the License Renewal of Radio Station KOKS, 89.5 FM, Poplar Bluff, Missouri on the following grounds:

- 1- I have continued interference on my TV.  
Channel 12 from Cape Girardeau -  
snow, wide bands of static, audio from KOKS in background  
Channel 15 from Poplar Bluff - zig-zag lines, pulls from side to side on occasion, audio from KOKS in background  
Channel 8 from Jonesboro, Ark. - completely blacked out, audio from KOKS  
Channel 6 from Paducah, Ky. - completely blacked out, audio from KOKS
- 2- I have continued interference on my console stereo. From 88 - 94 on the dial all I receive is KOKS. Their broadcast comes in several places in the middle of the band and from 104 - 108 at the end of the band. I cannot receive local station KLUH, 90.5 FM.
- 3- We have 2 electric keyboards that are now useless because of audio from

KOKS coming through the speakers.  
These are good keyboards valued at  
\$150.00 or more.

4- KOKS has not resolved my interference problems. Mr. Stewart has visited my house one time. He put 2 sets of wires on the back of 2 TV's. These did nothing & he saw that they did nothing and yet he reported to the FCC he had put a filter on my TV and my case was closed.

5- KOKS has repeatedly misrepresented the facts concerning my case to the FCC. In one of their first reports my case was closed. In a second report my case was omitted. In yet a third report only a lot of excuses were given as to why my problems are not resolved.

6- KOKS has misrepresented facts to the FCC concerning other peoples' cases. We have copies of their petitions and objections to prove it.

Horio L. Smith  
Rt. 6 - Box 260  
Poplar Bluff, Mo.

I am over 21 years of age. I am a resident of Butler Co., Missouri and have resided here eight years. All the information I have given is true to the best of my knowledge.

My house is in very close proximity to the tower. It is my opinion that living so close to a source of 100,000 watts and to the microwave antennas that are attached to the KOKS tower may pose a health threat to me and my family. It is also my opinion that KOKS has not operated in the best interest of all of the public. Also, they are interfering with the viewing of Channel 6 from Paducah over most of this County. Channel 6 is our only source for NBC. This in itself is an injustice.

Doris L. Smith  
Rt. 6 - Box 260  
Poplar Bluff, Mo.  
314-686-3360

I sworn to before me this 18<sup>th</sup> day  
of December 1989.

Gileen L. Adams  
Notary Public

My Commission expires 4-17-92



**ATTACHMENT 7**